

WOLVERHAMPTON CCG

PRIMARY CARE JOINT COMMISSIONING COMMITTEE
JUNE 2017

Title of Report:	Application to close a branch site at Dunkley Street
Report of:	Gill Shelley, Primary Care Contracts Manager, Wolverhampton CCG
Contact:	Gill Shelley, Primary Care Contracts Manager, Wolverhampton CCG
Primary Care Joint Commissioning Committee Action Required:	<input checked="" type="checkbox"/> Approval
Purpose of Report:	To inform the Committee regarding the application received to close a branch surgery within the Wolverhampton CCG area.
Public or Private:	This Report is intended for the public domain
Relevance to CCG Priority:	To ensure the operations of the CCG align with, support and augment transformational change in the way services are delivered, via co-commissioning of primary care services
Relevance to Board Assurance Framework (BAF):	Outline which Domain(s) the report is relevant to and why – See Notes for further information
<ul style="list-style-type: none"> • Domain 1: A Well Led Organisation 	
<ul style="list-style-type: none"> • Domain 2a: Performance – delivery of commitments and improved outcomes 	Improved Outcomes and Delivery of Primary Medical Services to the patients of Wolverhampton CCG
<ul style="list-style-type: none"> • Domain 2b: Quality (Improved Outcomes) 	Improved quality of services for patients.
<ul style="list-style-type: none"> • Domain 3: Financial Management 	rent reimbursement on Dunkley Street will cease
<ul style="list-style-type: none"> • Domain 4: Planning (Long 	Provides and secures continued and sustainable



Term and Short Term)	primary medical services to patients of Wolverhampton
<ul style="list-style-type: none"> • Domain 5: Delegated Functions 	This is a delegated function of the CGG



1. BACKGROUND AND CURRENT SITUATION

- 1.1. This Wolverhampton practice known as Prestbury Medical Practice has a list size of 14400 patients operating across three sites. The main premises is located at Prestwood Road West and serves approximately 48% (or 6879 patients) of the total registered list. The surgery based at Bushbury Health Centre serves approximately 42% (or 6038 patients) of the total registered list with the remainder 10% (or 1449 patients) accessing primary medical services through the branch surgery located at Dunkley Street.
- 1.2 The GMS Contract is held with 7 Partners and Dr C Luis is the lead Senior Partner..
- 1.3 Dunkley Street Surgery was acquired in 2010 when the practice merged with another local practice due to retirement of the incumbent GP. An additional site in Prestwood Road was subsequently closed leaving 3 sites overall.
- 1.4 The practice was inspected by the CQC summer 2016 and was given an overall rating of good, however while the inspection team visited both Bushbury Health Centre and Prestwood Road sites they did not go to Dunkley Street.

2 RATIONALE FOR BRANCH CLOSURE

- 2.1 The partners have now reviewed their branch operation and have submitted a formal application to close the Dunkley Street branch site. The business plan attached provides their rationale for closure.
- 2.3 The practice has been unsuccessful in recruiting into clinical posts and is experiencing difficulty in providing appropriate clinical cover to all sites.
- 2.4 There are a considerable number of issues with the premises at Dunkley Street (outlined in the business plan) including infection prevention issues and limited accommodation for staff
- 2.5 The partners also have indicated that keeping the branch open is a continual financial burden due to increased use of locum doctors,
- 2.6 Practice staff are reluctant to work at the site due to fears of safety, the practice has experienced 2 police incidents over a 6 month period and lone working is an issue
- 2.7 Patients can remain registered with the practice and can be seen still be seen at either of the other 2 sites. The Prestwood Road West site is 2.6 miles and Bushbury Health Centre is 3 miles from Dunkley Street. Both sites are accessible by bus and



both have dedicated car parking. Patients already access these sites for nurse clinics and enhanced services. If patients do not wish to remain with the practice then there are 6 practices within a mile of Dunkley Street where patients can register. All practices have open lists and are registering new patients.

The practice has contacted all of the practices outlined below to ensure that they are aware of what may potential occur in respective of an potential increased demand in patients asking to register:

Practice	Distance in Miles
Leicester Street Medical Centre	0.3
Thornley Street Medical Centre	0.4
Dr Vij, Whitmore Reans Health Centre	0.5
West Park Surgery	0.6
Dr Whitehouse, 199 Tettenhall Road	0.9
Owen Road Medical Centre	0.9
Penn Fields Medical Centre	0.9

Feedback was received form Thornley Street, Leicester Street and Owen Road confirming that these surgeries are open for registration of patient, however all practices on the list are open to new patient registrations

3. BENEFITS FOR PATIENTS

- 3.1 The practice have listed the increased benefits in their business plan for their patients should the DunkleyStreet Site be allowed to close. These include an improved appointment system, increase in surgery opening hours, increase in telephone access improved clinical.

4. PATIENT ENGAGEMENT

- 4.1 Throughout the engagement process, the practice have met with representatives of the circa 1449 registered list size.



5.2 To date, the Practice has:

- Met with patient participation group on 3 separate occasions
- Sent letters to patients and requested feedback
- Posters have been displayed in reception area
- Updated practice website
- Attended a patient forum meeting of 100 attendees -7TH March 2017

Feedback from patients is detailed in the practice application

6. RISKS AND IMPLICATIONS

Key Risks

6.1. Committee decides to keep branch surgery open.

- 6.1.1. Continued premises, safety and infection prevention concerns if the surgery remains open in its current state.
- 6.1.4. Substantial financial input required for the renovation of the branch practice to meet current infection prevention, equality and clinical guidance as well as general building regulations. Following renovation a review and likely increase in revenue costs will be expected.
- 6.1.5 Continued pressure in providing clinical cover at a time of known national recruitment difficulties
- 6.1.5 Continued financial pressure on practice in maintaining locum cover at the practice

7. Committee decides to support closure of branch surgery.

- 7.1. Increased pressure on neighbouring surgeries –

8. Financial and Resource Implications

- 8.1. There is a likely financial implication for the repair of the current branch surgery at Dunkley Street to bring it in line with current benchmarking.

9. Quality and Safety Implications

- 9.1. Closure of the surgery will reduce the current concerns around safety of delivering services in the current branch surgery.

Recommendations

That the committee



- Discuss the proposed branch close and approve the practice application to close the branch surgery. Timescales to be agreed.

Name	Gill Shelley
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Date	31st May 2017

